

# RENEW

## Cleaning & Restoration

JAESENS & CO PTY LTD, TRADING AS RENEW CLEANING AND RESTORATION  
ACN: 121 521 239 ABN: 14 121 521 239

To the team at 21<sup>st</sup> Global,

Firstly I would like to congratulate you on the fantastic courses you run.

I recently attended your Goldmorr Technician course and being relatively new to administration within the mould industry, the course offered a greater understanding of the issues facing clients with mould problems.

With this extra knowledge base I can more easily identify the problems when talking to clients, helping to educate them on their needs and requirements to eliminate their problem.

The course has also helped in the reporting aspect, providing workable examples to implement within the business.

Many Thanks,

Tanya Thompson



[clean@renewclean.com.au](mailto:clean@renewclean.com.au)



1300 144 074



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